



Victim Information & Notification Everyday

## Connect to Victims with VA VINE.

Join the VINE Service Provider Directory

### What is VINE?

VINE® (Victim Information and Notification Everyday) is a solution, developed by Appriss, that provides victims of crime with access to timely and reliable offender custody information.

Offering peace of mind, this service lets victims call a toll-free number, visit [www.vinlink.com](http://www.vinlink.com), or use the VINELink mobile app to anonymously check on an offender's custody status. Victims can also register to receive automated notifications about changes in status via phone, email, or text. VINE is currently provided to victims as a free service in 48 states.



### New Enhancements Coming to VA VINE

VINE began in 1994, and has been serving victims of crime in Virginia for nearly two decades. As a result of ongoing advancements in technology, including new developments in mobile apps, Appriss is rolling out a greatly enhanced version of VINE in self-selected states, including Virginia. The new VINE will leverage technology to enhance the user experience and expand access to services for victims of crimes.

The new VA VINE is anticipated to go live in late 2017.



### Reach More Victims with the VINE Service Provider Directory

Victims of crime are vastly underserved. Statistics tell us that fewer than one in ten victims of serious crime receive assistance from a victim service agency. Currently, no central website or app provides a comprehensive listing of varied services for victims of crime, at either a state or national level. Appriss intends to correct this by offering VINE users a national service provider directory as part of the enhanced VINE application.

By joining the VINE Service Provider Directory, your organization can connect to victims of crime across Virginia and the nation. Annually, more than 20 million victims of crime and concerned citizens use VINE to stay safe and informed. In 2016, VINE users conducted more than 49 million offender searches and received more than 40 million notifications.

**Interested in joining the VINE Service Provider Directory?**

Visit [www.apprissafety.com/vavine](http://www.apprissafety.com/vavine) to learn more.

## Key Features



### Guide Me to a Provider

A self-advocacy workflow will help victims find service providers according to their needs.



### Service Provider Directory

Directory participants can promote their services to VINE users nationwide.



### Reporting for Service Providers

Reporting and analytics tools will provide operational and grant support.



### Confidential User Accounts

Confidential user accounts will allow for better access to services for victims.



### Offender Watch List

Victims will be able to save offenders to a personalized 'Watch List'.



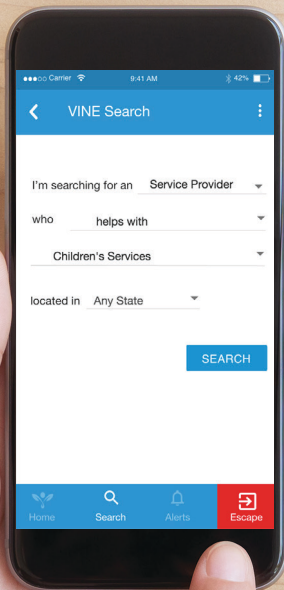
### Interactive Voice Response

Callers will be able to search for offenders using advanced voice and keypad technology.

The following screenshots depict some key features that will be available in the new version of VINE.

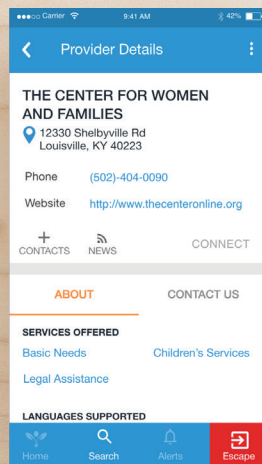
### Service Provider Search

Victims can select a service provider by the type(s) of services they provide.



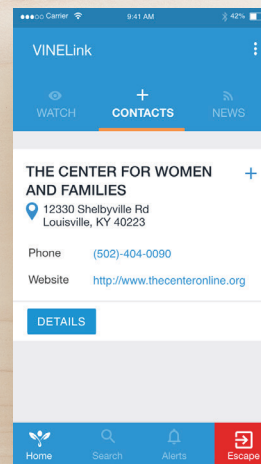
### Service Provider Profile

Victims can view provider profiles for information such as description, location, phone numbers, and website.



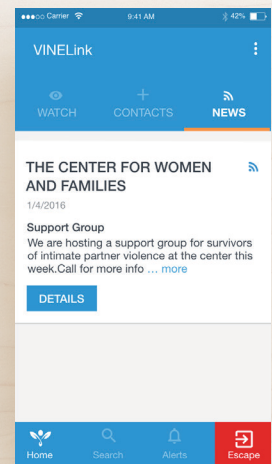
### Contacts

Users can save preferred service providers to 'Contacts' so they don't have to search for them over and over again.



### News

Share your organization's news, events, and updates with VINE users using the 'News' feature.



## VINE Service Provider Directory FAQs

### Who is participating in the directory?

National, regional and local service providers will be participating in the directory.

### How do we join the directory?

To request inclusion in the VINE Service Provider Directory, organizations need to complete the online VINE Service Provider Profile form. The form can be accessed at [www.apprissafety.com/vavine](http://www.apprissafety.com/vavine).

### How much does it cost to join the directory?

There is no cost for service providers to participate in the VINE Service Provider Directory.

### How much work is required once we join?

Service providers are responsible for maintaining the accuracy of their profile information and will have the ability to select which features they want to utilize to connect with victims.

If you have any additional questions, please contact Amy Sheets, VA VINE program manager, at **804-644-0616**, or email [asheets@vcpionline.org](mailto:asheets@vcpionline.org).

